A Summary of the Council Housing Electrical Safety Policy



Introduction

Castle Point Borough Council ("the Council") have designed a Council Housing Electrical Safety Policy with the safety of our tenants at the core.

A safety first approach

The Council will inspect the electrical installations in all tenants' homes, and all communal areas. We will not check the electrics in leaseholders homes.

Inspections and Testing

Regular checks on electrics (EICRs) are carried out on electrical installations, with specific intervals for different situations:

- Every five years (or earlier if required)
- After significant upgrades to the electrics in the home
- At each change of tenancy
- · Before new properties are occupied

The Council will keep the certificates and store the evidence on our IT system.

Repairs and maintenance

Defective parts of electrical installations are repaired or renewed as soon as possible, this may be at the same time the defect is found, or within a few days. Your home will always be left in a safe condition.

Tenants responsibilities

Tenants are expected to report repairs and grant access when requested by the Council or one of our contractors.

If you have any concerns about the electrical safety in your home or communal area please contact us by:

E: Safetyfirst@CastlePoint.gov.uk

T: 01268 882200

What about leaseholders?

Leaseholders are responsible for the electrics in their own home as per the Lease Agreement. If you have any concerns about the electrical safety in your communal area please contact us on the details above.

A copy of the full Council Housing Electrical Safety Policy can be found here.