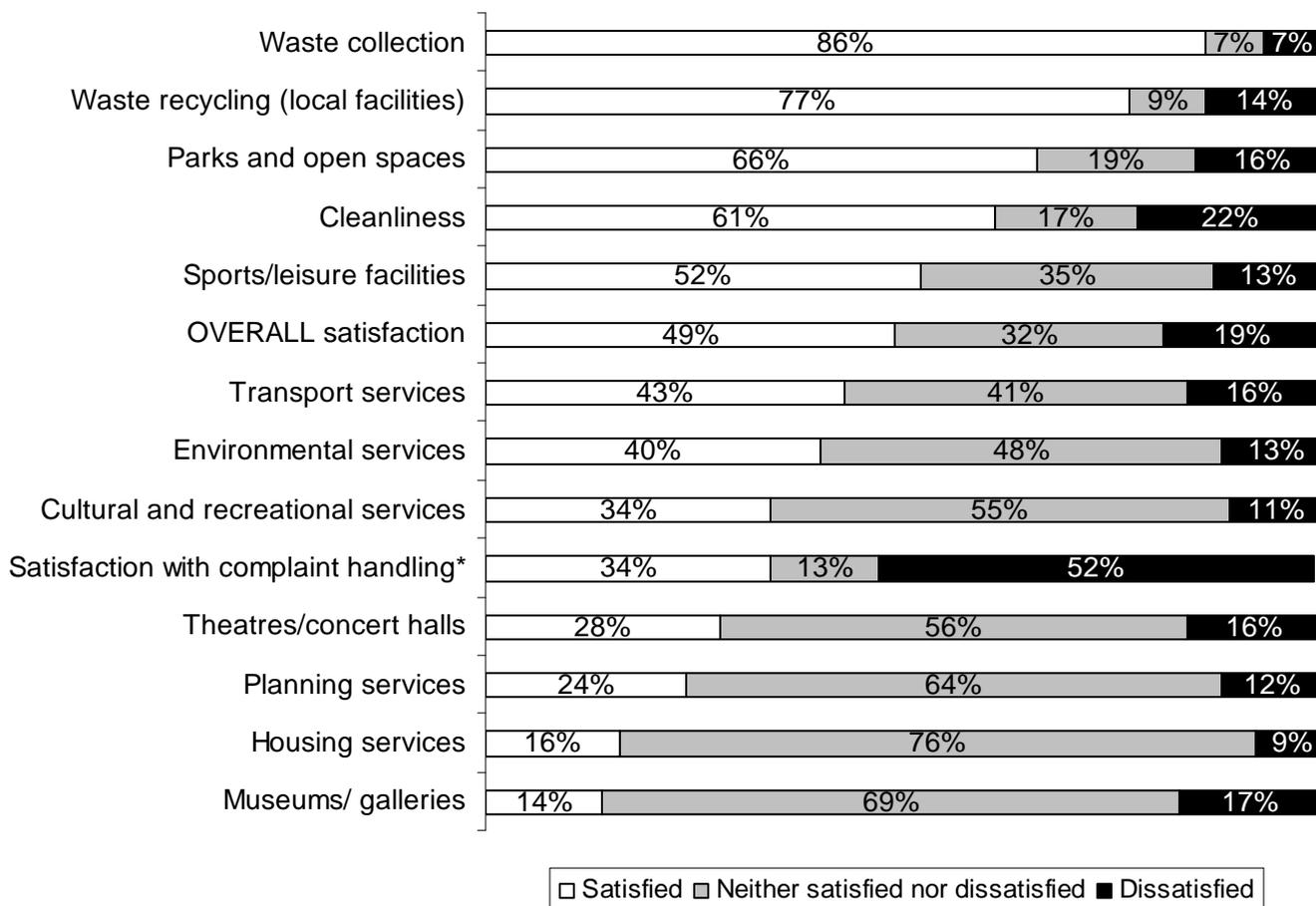


## What You said about Castle Point District Council in 2003

**Satisfaction with how the Council runs things:** The chart below shows the percentage of you who said that you were *Satisfied*, *Neither Satisfied Nor Dissatisfied*, or *Dissatisfied*, with each service.



\*percentage of those who made a complaint

### Change in the way the Council has run things in the last three years

- Nearly two thirds of you (63%) said that the way the Council runs things hadn't changed
- A quarter (25%) said it had got worse, and
- Just over one in ten (12%) said it had got better

### What you think makes somewhere a good place to live?

- A low level of crime – nearly eight out of ten of you (77%)
- Clean streets – half of you (50%)
- Health services – half of you (48%)
- Lower level of traffic congestion – nearly two fifths of you (37%)

### **What you think needs improving most?**

- Level of traffic congestion (61%)
- Activities for teenagers (51%)
- Level of crime (50%)
- Road and pavement repairs (46%)

### **How you think things in Castle Point have changed in the last 3 years?**

Generally, more than half of you thought that 13 out of 20 local issues or facilities hadn't changed.

However, more than half of you thought that other things had got worse:

- Level of traffic congestion 84% of you
- Crime 71%
- Level of pollution 68%
- Affordable decent housing 62%
- Wage levels and local cost of living 57%
- Activities for teenagers 53%
- Road and pavement repairs 52%

Some of the rest of you thought these had got better:

- Health services (15%)
- Access to nature (13%)

### **How you feel about safety and security in Castle Point**

- More than half felt that your area had a very big, or fairly big, problem with vandalism, teenagers hanging around, drugs, and rubbish and litter lying around

### **Does Castle Point District Council keep you informed?**

- Half (58%) feel that Castle Point District Council keeps you well informed about its services and benefits