














Castle Point Advice & Support Timetable

- for **FREE** advice, and Digital and Budgeting Support

Where	What	When (Every)	Information	Provider/Contact
CANVEY ISLAND				
Canvey Island Library 2 High Street, Canvey Island, SS8 7RB	Learn My Way IT Course	Thurs 2.00pm to 4.00pm	For ALL: A basic 6 week online training course to help increase your IT skills & knowledge. ** Membership of library required - which is FREE **	 Essex County Council 0345 603 7628
	Drop In Support	Tues & Weds 9.30am to 3.00pm	For ALL. Volunteer run sessions providing general IT support/help. ** Membership of library required - which is FREE **	
	FREE PC and Internet Access	Mon to Sat 9.00am to 5.00pm	For ALL: Free access to internet and PC facilities ** Membership of library required - which is FREE **	
	Drop In Support	Fri 9.30am to 4.30pm	For ALL. Wide range of advice and support including: benefit claims/ issues, budgeting support, financial advice, managing rent arrears/ debts and more.	 0800 288 8883
Thorney Bay Park Caravan 4B1, Canvey Island	Drop In Support	Mon 9.30am to 2.00pm	For ALL. Wide range of advice and support including: benefit claims/ issues, budgeting support, financial advice, managing rent arrears/ debts and more.	 0800 288 8883
		Wed 1.30pm to 4.30pm		
		Fri 9.30am to 1.00pm		
Peabody 11 Long Road, Canvey Island	Drop In Support	Tues 9.30am to 12.00am	For over 55's. A wide range of advice and support including: benefit claims/issues, budgeting support, financial advice, managing rent arrears/debts and more	 0800 288 8883
Salvation Army Mitchells Avenue, Canvey Island, SS8 8JB	Job Club	Thurs 10.00am to 2.30pm	For jobseekers; support to create and manage email accounts and job search strategies. Help is also offered with writing/updating CV's.	
Canvey Island Youth Project Yellow Door Youth Hub, Poplar Road, Canvey Island, SS8 0JR	Drop In Support	Mon to Fri 10.00am to 1.00pm 2.00pm to 5.00pm	For 11 to 25 year old; wide range of support, advice, and information, including access to internet/phone facilities for job searches, accommodation, managing benefit claims etc	 01268 683431 Email: drop-in@cyp-yellowdoor.org.uk
HADLEIGH				
Hadleigh Library 180 London Road, Hadleigh, SS7 2PD	Learn My Way IT Course	Mon 2.00pm to 4.00pm	** COMING SOON ** Expected Sept 2018 - phone Provider to check availability For ALL: A basic 6 week online training course to help increase your IT skills & knowledge. ** Membership of library required - which is FREE **	 Essex County Council 0345 603 7628
	FREE PC and Internet Access	Mon, Tue, Thurs, & Fri, 9.00am to 5.30pm Sat 9.00am to 5.00pm	For ALL: Free access to internet and PC facilities ** Membership of library required - which is FREE **	
BENFLEET				
Castle Point Borough Council Offices Kiln Road, Benfleet, SS7 1TF	Appointment Service for Digital Support & Benefit Advice	Mon to Fri 8.45am to 5.15pm	For Housing Benefit and/or Local Council Tax Support customers who have completed our on-line forms: one-to-one digital support and benefit advice from one of our First Contact Specialists. ** By appointment only - phone Provider to book **	 01268 882200 (Menu Option 3)
	FREE PC and Internet Access		For ALL: Free access to internet and PC facilities	
	Drop In Support	Mon, Wed, & Fri 9.00am to 4.30pm	For ALL: Free access to internet and PC facilities PLUS a wide range of advice and support including: benefit claims/issues, budgeting support, financial advice, managing rent arrears/debts and more.	 0800 288 8883
South Benfleet Library 264 High Road, Benfleet, SS7 5HD	Drop In Support	Wed 9.00am to 12.00pm	For ALL: Wide range of advice and support including: benefit claims/ issues, budgeting support, financial advice, managing rent arrears/ debts and more.	 0800 288 8883
	FREE PC and Internet Access	Tue, Wed, Fri, & Sat 9.00am to 5.30pm	For ALL: Free access to internet and PC facilities ** Membership of library required - which is FREE **	 Essex County Council 0345 603 7628
Castle Point Association of Voluntary Services Tyrells Centre, 39 Seamore Avenue, Benfleet, SS7 4EX	Learn My Way IT course	Fri 10.00am to 12.00pm	For ALL: A training room for 6 students equipped with 2 desk top PC's, 2 laptops, and 2 tablets or you can bring your own device. Attendees are shown how to use each type of equipment to see which they prefer and experience how different they can be to use. ** Waiting list exists - phone to check availability and book **	 Laura Phillips: 01268 638416
St Peters Church Church Road, Thundersley,	Drop In Support	Thursday 1.00pm to 4.00pm	For ALL. Wide range of advice and support including: benefit claims/ issues, budgeting support, financial advice, managing rent arrears/ debts and more.	 0800 288 8883