
















Castle Point Advice & Support Timetable

Where	What	When (Every)	Information	Provider/Contact	
CANVEY ISLAND					
Canvey Island Library 2 High Street, Canvey Island, SS8 7RB	Learn My Way IT Course	Mon to Fri 9.30am to 1.00pm	For ALL: A basic 6 week online training course to help increase your IT skills & knowledge. ** Membership of library required - which is FREE **	 Essex County Council	
	Drop In Support	Tue & Wed 9.30am to 3.00pm	For ALL: Volunteer run sessions providing general IT support/help. ** Membership of library required - which is FREE **		
	FREE PC and Internet Access	Mon to Sat 9.00am to 5.00pm	For ALL: Free access to internet and PC facilities ** Membership of library required - which is FREE **		
	Form Filling Service	Wed & Thur 9.30am to 5.00pm	For assistance with completing forms. To book an appointment please call 0800 288 883		
	Drop In Support	Fri 9.30am to 4.30pm	For ALL: Wide range of advice and support including: benefit claims/issues, budgeting support, financial advice, managing rent arrears/debts and more.		
Peabody 11 Long Road, Canvey Island	Drop In Support	Tue 9.30am to 4.30pm	For ALL: A wide range of advice and support including: benefit claims/issues, budgeting support, financial advice, managing rent arrears/debts and more		
Peabody Kings Park Village Canvey Island, SS8 8HE	Drop In Support	Fri 10.30am to 12.30pm	For ALL: Wide range of advice and support including: benefit claims/issues, budgeting support, financial advice, managing rent arrears/debts and more.		
Salvation Army Mitchells Avenue, Canvey Island, SS8 8JB	Job Club	Thurs 10.00am to 2.30pm	For jobseekers; support to create and manage email accounts and job search strategies. Help is also offered with writing/updating CV's.		
Canvey Island Youth Project Yellow Door Youth Hub, Poplar Road, Canvey Island, SS8 0JR	Drop In Support	Mon to Fri 10.00am to 1.00pm 2.00pm to 5.00pm	For 11 to 25 year old; wide range of support, advice, and information, including access to internet/phone facilities for job searches, accommodation, managing benefit claims etc		
Citizens Advice Jobcentre Plus 140 Furtherwick Road, Canvey Island SS8 7AL	Universal Credit Support	Mon, Tues, Wed & Fri 9.00am to 4.30pm (1.30pm - 2.00pm closed for lunch)	To assist customers with digital Universal Credit claims and provide budgeting and general support for Universal Credit claimants.		
HADLEIGH					
Hadleigh Library 180 London Road, Hadleigh, SS7 2PD	Learn My Way IT Course	Mon 2.00pm to 4.00pm	For ALL: A basic 6 week online training course to help increase your IT skills & knowledge. ** Membership of library required - which is FREE **	 Essex County Council	
	FREE PC and Internet Access	Mon, Tue, Thurs, & Fri 9.00am to 5.30pm Sat 9.00am to 5.00pm	For ALL: Free access to internet and PC facilities ** Membership of library required - which is FREE **		
BENFLEET					
Castle Point Borough Council Offices Kiln Road, Benfleet, SS7 1TF	Digital Support & Benefit Advice	Mon to Thurs 8.45am to 5.15pm Fri 8.45am to 4.45pm	Digital support and benefit advice from one of our First Contact Specialists. For ALL: Free access to internet and PC facilities	 benfleet canvey hadleigh thundersley	
	FREE PC and Internet Access				
	Drop In Support	Mon, Wed, & Fri 9.00am to 4.30pm	For ALL: Free access to internet and PC facilities PLUS a wide range of advice and support including: benefit claims/issues, budgeting support, financial advice, managing rent arrears/debts and more.		
	Way to Wellness	Tue & Wed 12.00pm to 2.00pm	Offering information and advice to improve your health & wellbeing		
South Benfleet Library 264 High Road, Benfleet, SS7 5HD	FREE PC and Internet Access	Tue, Wed, Fri, & Sat 9.00am to 5.30pm	For ALL: Free access to internet and PC facilities ** Membership of library required - which is FREE **	 Essex County Council	
	Drop In Support	Wed 9.00am to 12.00pm	For ALL: Free access to internet and PC facilities PLUS a wide range of advice and support including: benefit claims/issues, budgeting support, financial advice, managing rent arrears/debts and more.		
	Appointment Service	Tue 9.00am to 12.00pm	We offer Stop Smoking support, guidance on diet and exercise and help to improve your self-esteem. We also offer classes to support people suffering from Long Term Conditions. In addition to the services we provide, we are able to signpost people to appropriate support provided by partner organisations.		 0300 303 9988
Castle Point Association of Voluntary Services Tyrells Centre, 39 Seamore Avenue, Benfleet, SS7 4EX	Learn My Way IT course	Fri 10.00am to 12.00pm	For ALL: A training room for 6 students equipped with 2 desk top PC's, 2 laptops, and 2 tablets or you can bring your own device. Attendees are shown how to use each type of equipment to see which they prefer and experience how different they can be to use. ** Waiting list exists - phone to check availability and book **	