



### Street Cleansing / Household Refuse and Recycling Collections

The Council aims to work in line with our resident's needs, and consultations always identify Street Cleansing and Household Refuse and Recycling Collections as two of the top priorities.

Street Cleansing and Household Refuse and Recycling Collections are directly related to the Council's priority of 'Environment and Civic Pride'

The Council is committed to ensuring the Borough's roads, footpaths and pavements are clean so that pride in the Borough can be encouraged.

#### What we will do - Household Refuse and Recycling Collections

- We will collect your household Refuse and Recycling in line with our collections calendar as found at - <https://www.castlepoint.gov.uk/calendar>
- We will ensure that the Council's website is kept up to date and provide information regarding revised collection days for Public Holidays
- We will provide information and advice to ensure residents know how to Reduce, Reuse and Recycle their household waste correctly

#### What we would like you to do - Household Refuse and Recycling Collections

- Help us to keep Castle Point a clean place to live by presenting your Refuse and Recycling out for collection in line with our Waste Rules found at - <https://www.castlepoint.gov.uk/wasterules>
- Reduce, Reuse and Recycle as much of your household waste as possible, information on how to do this can be found on our website's Refuse and Recycling page at - <https://www.castlepoint.gov.uk/recycling>

#### What we will do – Street Cleansing

We will clean town centres and shop areas on a daily basis

We will empty dog and litter bins on a regular basis to ensure they do not overflow, further information about litter bins can be found on our website - <https://www.castlepoint.gov.uk/litter-bins>

We will remove litter from public highway and open space in line with the Code of Practice on litter and Refuse, and as specified within the Environmental Act 1990, further information about street cleansing can be found on our website - <https://www.castlepoint.gov.uk/street-cleansing>

Fly Tips reported to us or noted as part of our inspections will be removed within 24 working hours, some larger fly tips may take longer, further information about fly tipping can be found on our website - <https://www.castlepoint.gov.uk/fly-tipping>

We will take enforcement action against Fly Tippers, persons littering and persons not pick up after their dog where evidence is conclusive

We will investigate reported abandoned vehicles, investigations can take up to 15 days – for more information please see our website - <https://www.castlepoint.gov.uk/abandoned-vehicles>

We will remove graffiti and fly posting from street furniture and Council owned property, for more information please see our website - <https://www.castlepoint.gov.uk/graffiti> <https://www.castlepoint.gov.uk/fly-posting>

#### What we would like you to do – Street Cleansing

Place your unwanted street litter into our litter bins

Clean up after your dog, and place your dog bags into any of our dog or litter bins, further information about dog fouling can be found at - <https://www.castlepoint.gov.uk/dog-fouling>

Report any incidents of littering, abandoned vehicles, fly tipping, dog fouling etc. via our website at <https://www.castlepoint.gov.uk/report-it> or on 01268 882200

Never approach someone you feel may be fly tipping, littering, dog fouling etc.